

Chase Lane



Primary School and Nursery

16th June 2025

(C4)

Title	Statutory Requests for Information
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Data Protection Policy

Data protection is a legal requirement and is vitally important for ensuring that the data of our students, parents/carers, and those that work with the school is kept secure. This will protect the rights of individuals, and ensure that the risks of data processing are well managed.

This policy sets out the rules all staff, governors, contractors and volunteers **must** follow when processing personal data.

Policy rules:

1. All employees must **comply** with the requirements of Data Protection Law and Article 8 of the Human Rights Act when processing the personal data of living individuals
2. Where personal data is used, we must make sure that the data subjects have access to a complete and current **Privacy Notice**.
3. We must formally assess the risk to privacy rights introduced by any new (or change to an existing) system or process which involves the use of personal data, by completing a **Data Protection Impact Assessment (DPIA)**
4. We must process only the **minimum** amount of personal data necessary to deliver services.
5. All employees who record **opinions** or intentions about students, parents/carers or staff must do so carefully and professionally, distinguishing between fact and opinion.
6. We must take reasonable steps to ensure the personal data we hold is **accurate**, up to date and not misleading.
7. We must rely on **consent** as a condition for processing personal data only if there is no relevant legal power or other condition
8. Consent must be obtained if personal data is to be used for **promoting or marketing** goods and services, unless you have statutory duties to promote them.
9. Consent will **expire** at the end of each 'Key Stage' period unless it is reconfirmed.
10. We must ensure that the personal data we process is reviewed and **destroyed** when it is no longer necessary.
11. If we receive a **request** from a member of the public or colleague asking to receive a copy of their personal data, we must handle it as a Subject Access Request under the Data Protection Act 2018 or a request for the Education Record under the [Education \(Pupil Information\) \(England\) Regulations 2005](#)
12. If we receive a request from anyone asking to access the personal data of **someone other than themselves**, we must fully consider Data Protection law before disclosing it
13. When someone contacts us to request we change the way we are processing their personal data, we must fully consider their **rights** under Data Protection law.
14. You must not access personal data which you have **no right to view**
15. You must follow system user **guidance** or other formal processes which are in place to ensure that only those with a business need to access personal data are able to do so
16. You must only **share** personal data with external bodies who request it if there is a current agreement in place to do so or it is approved by the Data Protection Officer (DPO) or Senior Information Risk Owner (SIRO)
17. Where the content of telephone calls, emails, internet activity and video images of employees and the public is **recorded, monitored and disclosed** this must be done in compliance with the law and the regulator's Code of Practice. This activity is considered to be surveillance.
18. All employees must be **trained** to an appropriate level, based on their roles and responsibilities, to be able to handle personal data securely. This training must be regularly refreshed to ensure knowledge remains current.

19. When using '**data matching**' techniques, this must only be done for specific purposes in line with formal codes of practice, informing students, parents/carers or staff of the details, their legal rights and getting their consent where appropriate.
20. We must pay an annual [Data Protection Fee](#)
21. Where personal data needs to be anonymised or pseudonymised, for example for **research purposes**, we must follow the relevant procedure and statutory guidance.
22. You must not **share** any personal data held by us with an individual or organisation based in any country outside of the United Kingdom without seeking advice from the SIRO or Data Protection Officer
23. We must identify **Special Categories** of personal data and make sure it is handled with appropriate security and only accessible to authorised persons
24. When **sending** Special Category data to an external person or organisation, it should be marked as "OFFICIAL-SENSITIVE" and where possible, sent by a secure method
25. When considering the use of **artificial intelligence** involving the using or creation of personal data you can only do so on approval from the DPO and SIRO
26. The Age Appropriate Design Code, also known as the Children's Code, is a set of 15 standards designed to protect children's data online. It applies to online services likely to be accessed by children and aims to ensure that these services are designed and developed with the best interests of the child as a primary consideration. The code is based on the UK GDPR and the UN Convention on the Rights of the Child

<https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/childrens-information/childrens-code-guidance-and-resources/introduction-to-the-childrens-code/>

How must I comply with these policy rules?

We have related policies, procedures and guidance which tell you how to comply with these rules. These include:

- Statutory Requests Policy
- Data Handling Security Policy
- Data Breach Policy
- Records Management Policy
- Biometrics Policy if used by the school
- Generative Artificial Intelligence Policy if used by the school
- Privacy Notice Procedure
- Data Protection Rights Procedure
- Publishing for Transparency Procedure
- Consent Procedure
- Minimisation of Personal Data Procedure
- Data Breach Procedure
- Data Sharing Procedure
- Subject Access Request Procedure
- Marketing Procedure
- Surveillance Procedure
- Retention Schedule
- Training & Awareness Procedure
- Statutory Requests for Information Guidance
- Overseas Transfers & Hosting Guidance

If you are unsure how to comply you must seek advice and guidance from your Data Protection Lead.

What if I need to do something against this policy?

If you believe you have a valid business reason for an exception to these policy points, having read and understood the reasons why they are in place, please raise a formal request by contacting the school office.

References

- Data Protection Act 2018 (including the UK General Data Protection Regulation)
- Article 8, The Human Rights Act 1998
- Education (Pupil Information) (England) Regulations 2005
- Investigatory Powers Act 2016
- Privacy and Electronic Communications Regulations 2003
- The Equality Act 2010

Breach Statement

Breaches of Information Policies will be investigated and may result in disciplinary action. Serious breaches of Policy may be considered gross misconduct and result in dismissal without notice, or legal action being taken against you.

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